

Terms and Conditions

Booths Decorating Terms and Conditions - PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY - BY USING THE SERVICES OF Booths Decorating YOU ARE ENTERING INTO A CONTRACT WITH US AND AGREEING TO THE FOLLOWING TERMS AND CONDITIONS. THE ACCEPTANCE OF A WRITTEN ESTIMATE OR QUOTATION, ELECTRONICALLY OR BY ANY OTHER MEANS, SIGNIFIES ACCEPTANCE OF THESE TERMS AND CONDITIONS.

PLEASE NOTE THAT WE US AND OUR MEANS Booths Decorating AND YOU THE CLIENT THE CUSTOMER MEANS THE PERSON WHO REQUESTED OUR SERVICES AND ENTERS INTO THIS CONTRACT.

1. Written estimates or quotations will outline a cost for labour and materials to complete the work requested by the client. Items not outlined in the estimate or quotation will not be carried out by us. Should you need works additional to those detailed in the estimate or quotation to be carried out, then you should seek an additional written estimate or quotation. Variations to any written estimate or quotation will only be agreed in writing.
2. In the event of any work undertaken by us being damaged by other trades, the client or any third party who is not in the employment of Booths Decorating then we shall have no liability to carry out remedial work. In the event of the customer seeking remedial works then such works shall attract a minimum labour charge of £25 per man hour to rectify. Agreement to carry out such remedial work and the cost of same must be agreed in writing.
3. You will be required to pay a deposit of 25% of the price estimated or quoted to secure the contract to have the works carried out. In the event of works scheduled to last more than five working days then we shall be entitled to seek interim payments when the works are, by our calculation 60% complete and 90% complete. The details of deposit and interim payment shall be advised on your estimate/quotation.
4. It is the clients responsibility to move all and any household furniture and personal items from the area in which we are to carry out work (with the exception of large items such as sofas and beds) and to store these items away from the work area and for the duration of the work. We will not remove or take down curtains or

- blinds and in the event that the customer leaves such items in the work area then such items shall be left at the clients own risk. We will not be held liable for any damage to items not removed from the work area. Large items shall either be removed by us from the work area or shall be covered. We will not be held liable for damage to any items removed by us or covered for the duration of the works.
5. Due to insurance regulations and safety procedures, the customer, other contractors, workers, [children](#), [pets](#), and individuals will not enter the work area for prolonged periods of time unless agreed upon by both the contractor and the customer. If other contractors, workers, children, pets, or individuals are to be present during the duration of the scope of work, the customer shall not schedule or permit such activities that will interfere with or prevent the timely and successful completion of the work. The contractor shall not be held liable for any damage caused to its work by anyone other than the contractor and its employees. The customer agrees to compensate the contractor at the rate of £25 per man-hour to correct all such damage.
 6. In the event that existing wallpaper requires to be removed, the client should note that a steam stripper may be used to facilitate this. It is the clients responsibility to remove or make safe any items or appliances that might be damaged f by water or steam such as table lamps, radio or hi-fi equipment. We will not be held liable for any damage caused to electrical or other items whilst removing wallpaper by means of a steam stripper or otherwise. On occasions following upon the removal of wallpaper the wall surface may require remedial work prior to repapering or painting. In the event that we believe that the wall surface requires treatment or remedial work not normally carried out by Booths Decorating then we shall advise you accordingly and shall make recommendation for remedial work. In the event that you decide to continue without having recommended remedial works carried out then such works will be carried out at your own risk and we will require your written instruction to continue with the works notwithstanding advice tendered.
 7. Radiators both from gas central heating systems and electrical systems may require to be removed from walls prior to the commencement of work and the responsibility for attending to same shall be that of the client.

8. The decoration of radiators, the interior of cupboards and wardrobes are not included in any estimate or quotation unless specifically stated to be included. The same applies to the interior and sides of cupboards and wardrobe doors.
9. No provision is made for the repair of plaster beneath papered walls or ceiling surfaces and all estimates and quotations are provided on the basis that plasterwork is in good condition and is suitable for the work instructed. In the event that remedial or other works are required to make a plaster surface of suitable condition for the works instructed then same will be charged as an extra.
10. Whilst we will endeavour to carry out works within any timeframe estimated to you, we reserve the right to postpone both the commencement date and duration of the works and shall give you a minimum of 24 hours if such variation is anticipated. In the event of such a delay we will agree an alternative start date as close to the original start date as possible. We do not accept liability in respect of any delay and any such delay will not allow the customer to make any claim in respect of charges, costs or other penalties.
11. On completion Any snagging items or defects must be raised within 24 hours of us completing the works. Such defects must be evident under normal lighting conditions and without magnification and from a normal viewing position. Completed snagging lists must be signed by both the client and us. Once a snagging list has been signed by the client and ourselves then that shall be deemed to be the final snagging list. In the event that we received no intimation of snagging and other defects within 24 hours of completion then it shall be assumed that the job has been completed to your satisfaction and that payment falls due. In the event that you are unavailable then you will be deemed to have accepted that the job is completed to your satisfaction and that payment falls due.
12. In the event of both us and the client determining that remedial work is required then any outstanding invoices must be cleared to at least 90% before any said remedial works can be undertaken. We shall be entitled to attend on site and carry out such remedial works and you shall not have an entitlement to instruct others to carry out such works and seek recovery of cost from ourselves
13. Any invoices must be paid within 2 days from the date of issue. In the event of any balance being overdue following upon the issue of invoice then we shall be entitled to charge interest on such an

- outstanding balance at the rate of eight percent plus the current Bank of England Base Rate.
14. In the event that an interim invoice is issued and such an invoice remains unpaid beyond the payment date stated in the said invoice then we shall be entitled to cease works until such time as payment is made in full. In the event of such an invoice remaining unpaid for a period of 5 days beyond issue then we shall be entitled to terminate the contract and to seek payment of any balance due in full. In the event of exterior decorating works being delayed due to weather then we shall be entitled to bring forward the start date for any interior work instructed by you. In the event that you have not instructed interior work then we may require to start an alternate job which involves interior work and this may delay a result in further delay to allow completion of the alternative work. We shall keep you fully advised in writing in the event that such circumstances occur.
 15. We shall not enter into any dialogue or instruction or accept any requests or communicate with anyone other than the named client except where the client has provided written permission that allows us to do so.
 16. You will be expected to provide electrical power, running water and toilet facilities where reasonably practicable.
 17. In the event that you wish to cancel the works you must notify us in writing or by email at least 28 days prior to the proposed start date. In the event that we are not notified of the cancellation then you shall be held liable for our administration costs, lost work, materials and scheduling costs amounting to a sum of 80% of the total project cost.
 18. We will never sell or otherwise pass on your contact details to any other Company or Third Party unless required to do so by Law. When you contact us your details may be retained to assist with your enquiry and your details may be used for correspondence and for marketing purposes by us. If you do not wish your details to be used for marketing purposes then please contact us. We collect details about you from your use of our service and your visits to our website and other sites accessible from them. We may collect additional information in connection with your participation in any promotion offered by us and information you provide when giving us feedback. We also monitor customer traffic patterns and site use which enables us to improve the service we provide. In the

- event you wish to obtain a copy of personal information that we hold about you please write to us.
19. You agree and understand that access to site must be provided between 8am and 5pm Monday through Friday for the duration of the job. If at any time access is not available to the contractor for any reason you agree to reimburse expenses incurred for travel and lost time at the rate of £25 per man hour.
 20. You should advise your Insurers that work is being carried out on site.
 21. All materials will be applied and or installed in accordance with manufacturer's specification. All surface preparation, coating application and or installation shall meet industry standards.
 22. If there are parking restrictions immediately surrounding the workplace we may request temporary use of customer's driveway or parking space if available.
 23. We will not decorate any surface that we have good reason to suspect is asbestos. In the event of asbestos being found then the customer will require to instruct a qualified specialist.